

South West Dufferin OPP Detachment Board

“Annual” Report, Jun 24 2025

A - Items of interest

- 1) Composition / members
 - a. Chair – James Jonker, councillor, (Grand Valley)
 - b. Vice – vacant (to be filled by someone below, not staff)
 - c. Andrew Stirk, councillor (Amaranth)
 - d. John Stirk, Deputy Mayor (East Garafraxa)
 - e. Amie Zukowski, provincial appointee
 - f. Julian Vine, Municipal appointee – East Garafraxa
 - g. Mike Botelho, Municipal appointee -Amaranth
 - h. Tom Stuckey, Municipal appointee – Grand Valley
 - i. Secretary/Staff – Brad Haines
- 2) The board first meeting was Nov 28 2024
- 3) Name
 - a. Officially known as **South West Dufferin OPP Detachment Board**
 - i. Resolution May 15 2025
- 4) Current items
 - a. Working on local policy as it relates to SWD
 - b. Local action plan from Detachment Cmmdr
 - c. Chair and vice-chair will be working with Detachment Cmmdr on Performance Feedback form, to be completed Aug 31.
 - d. Dufferin chairs and vice-chairs will be meeting Jun 20 (via zoom)
 - e. Response and clarification to public delegation regarding stop signs, Douglas and Leeson St S
 - f. Items from respective councils as they come in
 - g. Anything else?

B – Operational Components

- 1) Attached Dufferin Detachment 2024 Annual Report
- 2) Attached, Inspectorate of Policing Strategic Plan, 2024-27
- 3) Attached, OPP 2023-25 Strategic Plan
- 4) Attached, Dufferin OPP Strategic Plan 2023-25

2024-2027

THE ROAD AHEAD



**A Strategic Plan for
Ontario's Inspectorate
of Policing**

Table of Contents

| | |
|--|-----------|
| Land Acknowledgement | <u>03</u> |
| Message from the Inspector General of Policing of Ontario | <u>04</u> |
| Purpose of the Strategic Plan | <u>06</u> |
| Strategic Objectives | <u>07</u> |
| Our Vision | <u>08</u> |
| Our Values | <u>09</u> |
| Ontario's New Inspector General and Inspectorate of Policing | <u>10</u> |
| The Public We Serve | <u>12</u> |
| The Operational Independence of the Inspector General | <u>13</u> |
| Who We Are | <u>14</u> |
| The Structure of the IoP | <u>15</u> |
| Strategic Objectives | <u>16</u> |
| Contact Us | <u>23</u> |



Land Acknowledgement

The Inspectorate of Policing (IoP) recognizes that its work, and the work of its community partners, takes place on traditional territory of Indigenous Nations in Ontario, including the Anishinaabe (comprising the Algonquin, Mississauga, Ojibwe, Anisininew (Oji-Cree), Odawa and Pottawatomi peoples), the Omushkego (also known as Swampy Cree), the Lenape and the Haudenosaunee (Mohawk, Onondaga, Oneida, Cayuga, Tuscarora, and Seneca) and the Métis peoples.

We acknowledge that there are 46 treaties and other agreements that cover the territory now known as Ontario. We acknowledge that we continue to live and work in these territories and are thankful to the First Nations and Métis peoples who have cared for these lands since time immemorial. Their enduring contributions continue to strengthen Ontario and enrich all communities. We also acknowledge the many other Indigenous peoples from Indigenous nations who call this place home. The IoP is honoured to collaborate with First Nations, Inuit and Métis leadership, partners, and communities across their territories. The IoP is committed to deepening its understanding of the rich history of this land while honouring the inherent and treaty rights of Indigenous peoples.

The IoP would also like to acknowledge that its office is located in Toronto and on the traditional territory of many First Nations including the Mississaugas, the Anishinabek Nation, the Chippewas, the Haudenosaunee Confederacy and the Wendat peoples and is now the home to many diverse First Nations, Inuit, and Métis persons. We also acknowledge that Toronto is covered by Treaty 13 signed by the Crown and the Mississaugas of the Credit First Nation, and the Williams Treaties signed with multiple Mississaugas and Chippewa nations.

Message from the Inspector General of Policing of Ontario

Policing is a core public service. When danger strikes, we expect the police to be there to keep us safe. Whether the police are called on to respond to an active threat, investigate an offence after it has occurred, or prevent crime before it happens, their role is complex, constantly evolving, and fundamental to a safe society.

We deserve the best policing possible, and police services deserve a system that supports them as they do their important work. Society must look ahead to ensure that the police we call upon are equipped to anticipate and effectively address new and emerging threats. Our institutions of independent civilian governance, including police service boards, must ensure that local policing is accountable and being delivered fairly, effectively, and in a manner that meets community needs.

As the grandson of Holocaust survivors, I grew up understanding that when the power of the state – including the police – is misused, the consequences can echo for generations. Early on, my grandparents' stories taught me the importance of ensuring policing services respect, serve and protect all people, regardless of who they are or where they live. And so, it is the legacy of my grandparents and the reminders of their sacrifice that drive my commitment towards public safety and guide me as I lead the Inspectorate of Policing.



“I am proud to serve as Ontario’s Inspector General of Policing (IG), and I am confident that the IoP’s work in the coming years, guided by the compass this plan represents, will help Ontario distinguish itself for policing excellence worldwide.”



As we embark on a new era of policing oversight in Ontario, **the IoP is steadfastly committed to improving performance in policing to make everyone in Ontario safer.**

This is not just a vision, but our mission – a mission now made more tangible with the launch of the IoP's inaugural Strategic Plan.

This Strategic Plan serves as a roadmap to guide us in fulfilling our mandate and achieving our vision over the next three years. This Plan outlines our approach and the specific work we will undertake to make lasting, positive impact on Ontario's policing sector and the diverse public it serves. The IoP has a role to play in building bridges between those that deliver policing services, and the public who live, work, and visit in the communities our police serve.

We are committed to engaging police services, boards, employers of special constables, community groups and other police oversight bodies and government to achieve our mission.

We will ask the tough questions the public deserves to have answered, identify best practices in performance where they exist, and be a 'right touch' regulator in using our compliance and enforcement tools where they are needed to improve policing performance and maintain public safety.

I am proud to serve as Ontario's Inspector General of Policing, and I am confident that the IoP's work – guided by the compass this plan represents and delivered by a dedicated group of public servants that act as inspectors, investigators, advisors, data analysts, data scientists and performance measurement experts – will help Ontario distinguish itself for policing excellence worldwide.

Thank you for your early trust and confidence as the IoP works each day to make Ontario safer for all.

Ryan Teschner
Inspector General of Policing of Ontario

Purpose of the Strategic Plan

Our Strategic Plan serves as a comprehensive roadmap that outlines our vision over the next three years. It will guide us in establishing our priorities and processes to fulfill our legislated mandate of serving the public's interest.

We adopted a three-year approach to achieve these objectives, providing a structured framework for decision-making while remaining flexible to adapt to changing public safety needs. This timeframe pushes us to continually assess and enhance our approach in fulfilling the Inspector General's mandate, based on feedback from the community and results of our work. Through this process, we can identify what we could do differently in pursuit of improving policing service delivery in Ontario. By prioritizing evidence-based decision-making and fostering a culture of continuous growth, we also aim to ensure that Ontario's policing sector – comprised of police services, boards, and special constable employers – operate in a manner that is effective, transparent, accountable, and responsive to the needs of the diverse communities they serve.

In developing this Strategic Plan, we were informed by many sources of information in the policing and police governance domains. We conducted environmental and jurisdictional scans, examined current and future needs assessments, and consulted with our staff, senior management, and members of the policing sector.

How we will measure our success in achieving our objectives is vital. Being transparent about our work and progress is at the heart of our organization. However, as a new entity, we lack a track record of operational experience to identify the most relevant or impactful measures. For this reason, we are in the process of establishing key performance indicators (KPIs) for each objective in this Strategic Plan. Once we establish our KPIs, we will detail them in future annual reports and track our progress against each of them.

We look forward to sharing updates on our vision towards improving police performance and our contributions to making everyone in Ontario safer.

Strategic Objectives

Over the next three years, we will focus on three objectives, including how we will enhance performance and boost public confidence in Ontario's policing sector. For each objective, we detail its importance, our commitments, and outline our approach to deliver on these commitments.

We will improve Ontario's policing performance and set a global benchmark

We will serve the public interest

We will propel greater insights and foresights to address risks



Source: Angelo Matela

We want every person in Ontario to feel safer in their community, and to have confidence in the policing and police governance they receive.

This means that policing is delivered in a manner that supports and reflects the diversity of the people it serves, while being responsive to the unique needs of each community. This also means that policing and police governance is delivered progressively, fairly, equitably, and based on evidence-informed processes.

We are dedicated to working towards achieving this vision and establishing Ontario as a leader in policing excellence worldwide.

Our Vision

The IoP is dedicated to:

- examining performance through inspections, research, data and analytics to drive evidence-based actions and improvements.
- identifying effective performance and, where improvements are needed, supporting the sector's continuous development; and
- ensuring that the policing sector is responsive to the diverse communities it serves in the context of an increasingly complex service-delivery environment.

Our Values

Driving improvements in policing performance starts with operating collectively under a set of values that shape the IoP's approach and its culture.

Embodying these values while delivering on our mandate is the key to achieving the objectives in this Strategic Plan.

Continuous Improvement



At the IoP, we believe in:

Identifying effective performance in the policing sector, and where improvements are needed. We will focus on addressing the areas that matter most to the public.

Risk-Informed



Selecting the right tools for the right problems and consider the level of risk present when enforcing policing and police governance compliance.

Independent



Operating at arm's-length from government or any other influence to ensure impartiality and confidentiality in our operations and decision-making.

Integrity



Engaging in activities in a way that inspires public confidence, and that preserves our objectivity, integrity and impartiality.

Fair



Addressing issues of non-compliance in an objective and timely manner that considers local context, with a focus on ensuring trust and confidence in the policing sector.

Transparent



Being transparent in our decision-making and publicly report on our work and their results with the sector and the public.

Collaborative



Working collaboratively with our partners and the regulated entities we oversee to support their success in our shared mission of making Ontario safer.

Ontario's New Inspector General and Inspectorate of Policing

About Ontario's Inspector General and Inspectorate of Policing

Chief Justice of Ontario, the Honourable Michael H. Tulloch's 2017 review of the provincial police oversight system provided recommendations on improving transparency, accountability and effectiveness in police service delivery and its oversight system. These recommendations, along with input from various sources including independent reviews, policing and police governance stakeholders, social services, and diverse Ontario communities, emphasized the need to modernize the laws that govern police service delivery in the province. This led to the establishment of the 2019 *Community Safety and Policing Act (CSPA)* and its regulations, which came into effect April 1, 2024.

The CSPA replaces the *Police Services Act (PSA)* – now over 30 years old – and aims to ensure that policing practices remain responsive to contemporary challenges and community needs. One of the more significant elements of the CSPA is the establishment of the role of Inspector General of Policing (IG), who is responsible for ensuring that adequate and effective policing and police governance is provided to all Ontario communities. The IG is supported by the IoP, an arm's-length division of the Ministry of the Solicitor General, created to provide the operational support necessary to fulfill the IG's mandate under the CSPA.

The Mandate of the Inspector General

The IG's duties, powers and responsibilities are described in Part VII of the CSPA. The IG, supported by the IoP, serves the public interest by promoting improved performance and accountability in the policing sector, while ensuring compliance with the CSPA and its regulations. Under Ontario's CSPA, the IG is empowered to:

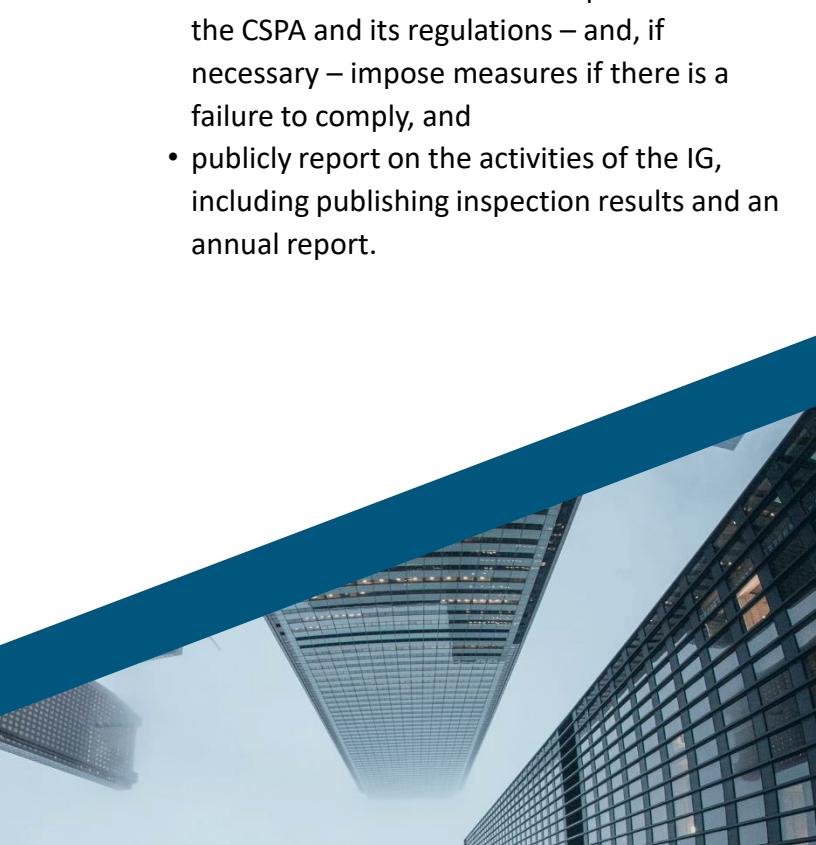
- independently assess and monitor legislated policing entities
- provide advice and support to legislated policing entities on governance and operational matters by sharing evidence-based research and data related to performance
- monitor and conduct inspections of legislated policing entities to ensure compliance with the CSPA and its regulations
- investigate complaints concerning the delivery of policing services and the conduct of police board members
- issue directions to ensure compliance with the CSPA and its regulations – and, if necessary – impose measures if there is a failure to comply, and
- publicly report on the activities of the IG, including publishing inspection results and an annual report.

Who the Inspector General Oversees

Under the CSPA, the IG oversees the following Ontario policing entities:

- municipal police services and police service boards
- Chiefs of Police
- the Ontario Provincial Police (OPP) and OPP detachment boards
- First Nations OPP boards and First Nations police service boards that opt-in to the CSPA
- any entity providing policing by an agreement authorized by the CSPA
- any public sector body that may be prescribed to provide policing
- organizations that employ special constables

The IoP remains committed to engaging all these entities to consider the diverse needs of the public as we work to improve policing performance that makes everyone in Ontario safer.



The Public We Serve

Ontario has the largest population of any province or territory in Canada and exhibits significant demographic and geographic diversity. In 2023, Ontario's population grew by 3.4 per cent and is now home to approximately 14.5 million people spread across 492 communities. As of 2023, demographic data reveals that 2.7 per cent of Ontarians identify as Indigenous, 34 per cent as a visible minority, and 63.3 per cent as White.

Ontario's communities are spread across both urban and rural areas. Urban centres like Toronto, Ottawa, and Hamilton are economic hubs with high population density. Rural areas contribute to the province's agricultural and natural resources, covering expansive areas with relatively low population density. Ontario is also home to many Indigenous communities and territories with various cultural and governance frameworks. This rich diversity presents unique opportunities and challenges for the way policing services and governance are delivered.

With a diverse and growing population, the policing being provided to these communities should evolve too. With the advent of new technology, tools and practices are being leveraged in response to changes in crime, social issues, and public expectations. These changes are driven by common thinking that emphasizes proactive and collaborative approaches to prevent crime by addressing its root causes and engaging social sectors like healthcare, education, and other services to support community safety and well-being. These collective efforts are propelling the sector towards a more community-oriented, preventative, and accountable model of policing.

The IoP recognizes that we, too, have a role to play in the wider, interdependent system that works together to improve public safety. The IoP is committed to adapting and responding to the ever-changing policing and police governance landscape with modern approaches, to ensure we remain focused on matters that have the greatest impact on communities.

The Operational Independence of the Inspector General

The CSPA creates a new system of policing compliance oversight that is driven by independent, evidence-based decision-making.

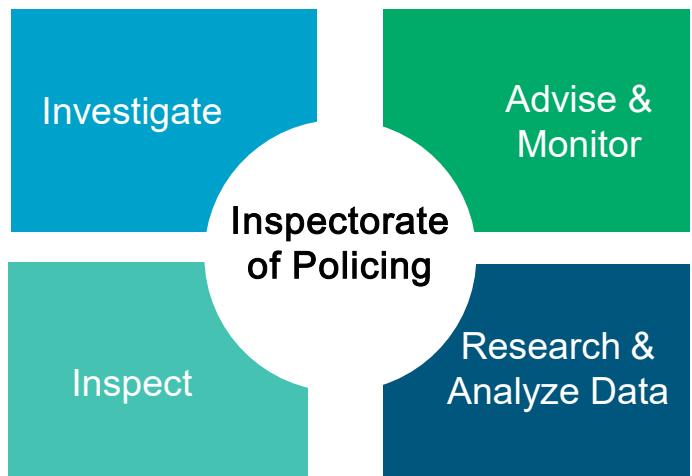
The CSPA builds specific protections to ensure the IG functions independently in fulfilling their statutory mandate under the CSPA, and in discharging their operational activities and making oversight decisions. This independence ensures impartiality and integrity in the IG's functions. There are several ways in which the CSPA creates legal protections for the IG's independent decision-making:

- The IG position is an Order-in-Council five-year appointment, renewable for an additional term of five years. This means the appointment is a government order recommended by the Executive Council and signed by the Lieutenant Governor, which is different from ordinary government employment.
- The CSPA specifically prohibits the Solicitor General from directing the IG or any inspector appointed by the IG with respect to their functions under the CSPA.
- While the Solicitor General may make a complaint to the IG about the compliance of a police service or conduct of a police service board member, the IG may refuse to investigate the complaint. The IG must provide written reasons for the decision to decline to act on a complaint.

Who We Are

The IoP is a new, modern organization of professionals who conduct inspections and investigations, research and data analysis and liaise with police services and boards across the province to deliver on the IG's oversight mandate.

The IoP has built a strong team of staff with diverse skill sets, experiences, and backgrounds that are committed to helping improve the delivery of policing services across Ontario. The IoP supports the IG and serves the public interest by ensuring police services and boards comply with Ontario's policing requirements while being responsive to the diverse communities they serve.



The Structure of the IoP

The Inspectorate of Policing

Office of the IG

Supports engagement with the sector, stakeholders and public, as well as public communications.

Investigations, Inspections, and Liaison Branch

Investigates public complaints concerning delivery of policing services and conduct of police service board members. Monitors and conducts inspections of police services and boards to ensure compliance with the CSPA and its regulations. Provides advice to police services, chiefs, boards and First Nation police services who opt-into the CSPA.

Centre for Data Intelligence and Innovation

The IoP's data powerhouse that drives continuous improvement in Ontario's policing sector through data collection, analysis, research, and performance measurement. Supports evidence-based decision-making.

Strategic Objectives



Objective 1:

We will improve Ontario's policing performance and set a global benchmark

Why is this objective important?

Improving performance is essential for enhancing legitimacy and public trust in policing. It also fosters continuous learning and growth across the sector, which will help us achieve and maintain internationally recognized excellence. Currently, there is no standard model for measuring policing performance in Canada. We seek to change that.

We will create a first-of-its-kind **Performance Measurement Framework** to evaluate the health of Ontario's policing and police governance. We will collect and analyze data and conduct other sector-based research to establish performance baselines. Then, once baselines are established, we will use this framework to identify areas for improvement where our involvement may be needed, and drive evidence-based advancements in policing.

Through this process, we will become a '**Centre of Excellence**' for policing performance in Ontario. This Centre will engage the sector, academia, and other partners to marshal the best of policing and police governance in Ontario and elsewhere. Our ultimate goal is to identify leading practices that are working well, assist the sector in embracing these practices, and raise the overall performance bar to ensure Ontario is a national and international policing leader.

Objective 1:

We will improve Ontario's policing performance and set a global benchmark

We are committed to:

Establishing a new **performance measurement framework** based on advanced analytics to improve policing and police governance performance.

Becoming a '**Centre of Excellence**', with the goal of positioning Ontario as a global leader in policing.

Advancing knowledge in the broader field of policing research and supporting **evidence-based actions**, focusing on the most critical areas affecting policing.

We will deliver on these commitments by:

- Conducting independent research on performance measurement models in policing and other sectors, engaging the sector in identifying appropriate ways to measure Ontario's policing performance, and incorporating data collection and analytical capacity for a 'made in Ontario' model.

- Partnering with the policing and police governance sector, academia, and others to create a knowledge hub that promotes evidence-based approaches, identifies leading practices in policing and its governance, and facilitates information sharing to support the sector in continued performance improvement.

- Researching issues that affect police services and boards in Ontario to find solutions, and monitoring policing trends to anticipate and respond to future global challenges.
- Publishing our findings to establish an evidence-based foundation for new provincial standards in policing and police governance and supporting our shared responsibility to address these interconnected policing issues.

Objective 2:

We will serve the public interest

Why is this objective important?

Community safety is the core of a healthy and functional society. People want an environment where they feel safe to live, work and play, and where they can trust the institutions that serve them.

Improving the performance of police services and their governance enhances effectiveness, legitimacy, accountability, and trust in the system, ultimately serving the public interest.

The IoP will serve this public interest by asking the questions the public wants to have answered, conducting independent research and analysis, using our findings to inform our priorities, and actively pursuing improvements in policing and police governance provincially. This work will ensure that the actions the police take to prevent, detect, and address crime are responsive to the diverse needs of Ontario's communities.

We will regularly engage with the public and listen to their concerns. We will report on our findings and activities, helping to advance public understanding and contribute to discussions about policing in Ontario. We will also ensure our work reflects the reality that policing is part of a larger interdependent system, and that while policing cannot solely resolve society's most pressing public safety concerns, effective policing is a key component of achieving community safety and well-being.

Objective 2:

We will serve the public interest

We are committed to:

Identifying **what matters most to the public**, and setting our key priorities based on these insights.

Enhancing public trust, confidence and understanding of policing in Ontario.

Equipping the IoP's staff with the **necessary tools to become leading experts** in policing in Ontario, and with the resources to effectively deliver on the mandate of the IG.

We will deliver on these commitments by:

- Identifying trends in the public complaints we receive and conducting independent research and analysis, to guide how we prioritize our efforts and focus on issues and actions with the greatest impact on improving public safety, and through that, public trust.

- Publishing inspection findings, spotlight reports, and annual reports to keep government, the policing sector and the public informed about what is working well in policing, what needs to work better, and how this work is progressing in a manner that is responsive to the diverse needs of communities across Ontario.
- Engaging regularly with the public through our website, social media, and other channels to contribute to public discourse and understanding about the state of policing in Ontario, and the role the IG plays in enhancing it.

- Identifying and seizing learning opportunities for staff that promote their continuous improvement, enhance their understanding of the evolving policing climate, and support their work in fulfilling the oversight mandate of the IG and the needs of the public.

Objective 3:

We will propel greater insights and foresights to address risks

Why is this objective important?

The IG's role is one of compliance and performance oversight, requiring an operating 'right touch' philosophy that determines risk levels throughout the province, and informs decisions on what approaches best address the compliance issues at hand.

To achieve this objective, we have implemented a **risk-based compliance and enforcement framework** that anticipates and uncovers policing and governance issues, identifies leading practices to intervene and resolve them, and ensures compliance with the CSPA and its regulations. Our model also provides deeper insights into the root causes of challenges facing policing and its governance in Ontario and is based on working with municipal police services and boards, the OPP and OPP detachment boards, First Nations Police Services and Boards that have opted-in to the CSPA, and other policing entities to proactively address them. Taken together, this approach seeks to address the most pressing antecedents to public safety risks in Ontario, better positioning the province's police services and boards to anticipate and address these risks.

Our model incorporates findings from the policing sector, along with research and analytics, to establish a risk-focused approach for identifying, assessing, and mitigating potential policing issues before they become critical public safety concerns. Our approach to compliance oversight also helps enhance policing accountability by implementing a clear and consistent approach for monitoring, proactively inspecting, and addressing compliance issues, and publicly reporting on our work and results.

Objective 3:

We will propel greater insights and foresights to address risks

We are committed to:

Fostering a **culture of compliance, risk-identification, and insight-based actions** among the police entities the IG oversees while modelling these values in our oversight approach.

Developing a **comprehensive understanding of trends, challenges, and opportunities** in the policing sector to help advance overall public safety in Ontario.

Operating on our '**right touch**' **philosophy**: using the right tools, at the right time and for the right amount of time, to address compliance issues effectively and proportionate to the level of risk present.

We will deliver on these commitments by:

- Conducting fair, timely and evidence-based compliance inspections that result in actionable outcomes to improve police performance and governance in Ontario and publishing our findings on our website.

- Using high-quality data and research to power analytics that enables proactive monitoring and reporting on policing performance trends, and that identifies priority areas for compliance-related activities to drive evidence-based actions.
- Engaging with the policing sector and special constable employers to identify opportunities for cross-collaboration with other sectors whose work impacts public safety.

- Using our risk-based compliance and enforcement model to guide the IG in applying their duties, exercising their authorities to impose directions and measures, and making other decisions available to them under Ontario's policing laws (e.g., declaring a policing 'emergency').
- Considering the presence of risks and local factors in our monitoring, liaison, and assessment activities, all aimed at ensuring adequate and effective policing is delivered to communities across Ontario.



Contact Us



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www.loPOntario.ca

*Improving policing performance
to make everyone in Ontario safer*

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ONTARIO PROVINCIAL POLICE // www.opp.ca

2023-2025 STRATEGIC PLAN



OUR VISION

Safe Communities...
A Secure Ontario

OUR MISSION

To serve our province by
protecting its citizens,
upholding the law
and preserving
public safety.

OUR VALUES

Serving with
PRIDE,
PROFESSIONALISM
& **HONOUR**

Interacting with
RESPECT,
COMPASSION
& **FAIRNESS**

Leading with
INTEGRITY,
HONESTY
& **COURAGE**



Always doing the right things for the right reasons

COMMISSIONER'S INTRODUCTION

As an organization, the Ontario Provincial Police (OPP) strives to always do the right things for the right reasons.

The strength of our 2020-2022 Strategic Plan proved we could adapt to unforeseen challenges, including a global pandemic that impacted the way we all lived, worked and played. By underscoring our commitment to *Our People, Our Work* and *Our Communities*, we were able to remain focused, strengthening our organization's foundation and enhancing the safety and well-being of those we serve.

Setting the course for the 2023-2025 Strategic Plan gives us the space to learn from the past, take responsibility for the present, and create the future. It allows us to design policies, procedures and programs to best serve our province by protecting its citizens, upholding the law and preserving public safety.

The 2023-2025 Strategic Plan not only builds on our past successes and reinvigorates our commitments, it also embraces the evolving landscape of policing.

The nature of crime continues to evolve, giving rise to new and emerging challenges. The path set forward in the Strategic Plan will guide us through ever changing trends in crime, technology and society and will serve as the basis for our decision-making and action. We will look to these priorities as we continue to focus on our mission-critical work: providing frontline policing across Ontario in 330 municipalities; reducing injury and death on our roadways, trails and waterways; protecting critical infrastructure; providing specialized criminal, investigative and technical services; countering the exploitation of children; fighting human trafficking; confronting hate crime and preventing extremism; combating the prevalence of guns and gangs; disrupting and dismantling organized crime and the illicit drug trade; and confronting crime involving digital technologies.

The Strategic Plan serves our members by fostering a shared understanding of priorities and enabling focused collaboration. Our members are faced with innumerable challenges, and they continue to rise to meet them at every opportunity. They have committed to a career where uncertainty can quickly shift into danger, where quick decisions and unwavering resolve can make all the difference. It is in these moments of challenge that we continue to shine the brightest. I commend all Ontario Provincial Police members for their ongoing and unwavering dedication to duty, commitment and professionalism.

While we cannot predict the future – and the last three years have proven that – we can set our organization up for success by continuing to prioritize *Our People, Our Work* and *Our Communities*. Let this Strategic Plan be a testament to our resilience, a roadmap to guide us through the challenges that lay ahead, and a source of inspiration that reminds us of the profound impact we can collectively achieve.



Thomas Carrique, C.O.M.
Commissioner, Ontario Provincial Police

PURPOSE OF THE PLAN

This plan re-affirms the OPP's strategic priorities for the next three years and emphasizes the importance of collaboration, modernization and innovation to build upon previous achievements. It outlines how we will be bold and purposeful as we adapt to emerging trends in crime, technology and society, meet our public safety responsibilities, and preserve the vital policing services we deliver in Ontario.

It defines our responsibility for growth and development.

TARGET AUDIENCE

Foremost, this plan is for each and every member of the OPP; those public servants whose work improves life across the province and safeguards the fundamental rights and freedoms guaranteed by the *Canadian Charter of Rights and Freedoms* and the *Human Rights Code*. The plan also connects us with communities — those that it is our duty to serve, and those with whom we cooperate for public safety.

It is for all of us who share a common responsibility, purpose and vision.

KEY ACCOMPLISHMENTS

With an action-oriented emphasis on long-term outcomes, it delivers clarity of purpose so all OPP employees, stakeholders and communities can understand the intent of our decisions and actions. All members of the OPP support our Strategic Plan with the delivery of values-based, adequate and effective policing in the province.

It outlines our realistic, collective and purposeful responsibilities in the province.



2023-2025 STRATEGIC PLAN

Priorities and Commitments



PEOPLE

A healthy and resilient OPP

We will strive to support all members in achieving their professional and personal best.

WORK

A responsive and evolving OPP

We will empower our members to ensure the best possible policing services are delivered to Ontarians.

COMMUNITIES

A collaborative and progressive OPP

We will partner and build relationships with a shared vision for safety and well-being.

ALIGNMENT WITH THE VISION, MISSION AND VALUES

Safe Communities... A Secure Ontario is the focus of our plan.

To serve our province by protecting its citizens, upholding the law and preserving public safety is how we create *Safe Communities... A Secure Ontario*.

Serving with pride, professionalism and honour; interacting with respect, compassion and fairness; and leading with integrity, honesty and courage is the basis for every decision made and action taken when delivering on our mission toward attaining our vision.

**It aligns with our responsibility to remain
vision focused ~ mission driven ~ values based.**

BASIS OF DEVELOPMENT

The examination and analysis of a multitude of inputs, risks, trends and drivers through various lenses, including diversity, inclusion, leadership, accountability and public safety, including:

- Our achievements and progress under the 2020-2022 OPP Strategic Plan;
- Internal and external consultations with partners such as the Provincial Indigenous Advisory Circles, stakeholders, governance entities and subject matter experts;
- Environmental and horizon scanning;
- Current/future state needs assessment;
- OPP Employee Experience Survey results; and,
- OPP Community Satisfaction Survey results.



OUTCOMES AND DETERMINATIONS

Numerous achievements and significant progress were realized through the 2020-2022 OPP Strategic Plan. **Multiple ongoing public and officer safety, victim-centred, investigative, and risk-mitigating strategic-change initiatives remain in key stages of implementation.** This requires a sustained emphasis on our current strategic priorities to optimize results in order to best serve the province, protect its citizens, uphold the law and preserve public safety.

IMPLEMENTATION STRATEGY

The OPP develops a three-year strategic plan to steer organization-wide change initiatives. Implementation is driven by the bureaus and/or program areas with direct accountability for each strategic change initiative, allowing the organization — with its vision-focused strategic plan — to work toward broad scale change. To address day-to-day, mission-oriented program and service delivery, nearly 100 action plans specific to individual detachments, regions, divisions and bureaus are created. Results are reported in the OPP Annual Report and yearly action plan progress reports, to keep our communities apprised and meet our legislated obligations.

PERFORMANCE MEASUREMENT

We will track, measure and monitor our progress using a variety of quantitative and qualitative indicators, including:

- Ontario Public Service and OPP employee survey results;
- OPP Community Satisfaction Survey results;
- Ongoing dialogue and feedback from our members;
- OPP call volume, occurrence and workload data; and
- Other operational and organizational metrics.

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Committed to our
VISION, MISSION
and **VALUES**

PRIORITY AREAS

People – An empowered, respectful and responsible workforce connected to its vision, mission and values



We will be responsible for advancing a culture of belonging that is characterized by leadership, inclusion and well-being.

| | |
|--|--|
| PRIMARY AREAS OF STRATEGIC FOCUS: | <ol style="list-style-type: none">1. People-centred and effective processes2. Resiliency, physical and mental health, and well-being3. Member engagement |
| KEY STRATEGIC CHANGE INITIATIVES: | <ol style="list-style-type: none">1. Deliver a modernized, equitable and merit-based talent management and development framework.2. Integrate the 13 factors of psychological health and safety in the workplace.3. Engage employees across all ranks and levels to participate in innovation seeking, decision-making and problem-solving. |
| LONG-TERM OUTCOMES: | <ol style="list-style-type: none">1. People processes are free from systemic obstacles resulting in the OPP being a progressive employer of choice.2. Physical and psychological well-being and safety of employees are prioritized to promote resiliency.3. Values-driven leadership that is responsible, innovative and collaborative fosters an engaged workforce that participates in positive change. |

Expected Outcomes

We will remain focused on a respectful, inclusive and healthy OPP and positive employee experiences as we aim to be a preferred employer and a trusted leader in public safety. This priority is about a renewed emphasis on meaningful actions for our most important resources: our people. It defines the mindsets, programs and capabilities essential to our continued efforts for lasting change; this includes how we recruit and hire and addresses performance, succession and abilities management. It acknowledges the need for our workforce to reflect Ontario's diversity and that a people-first approach remains vital in continuing to shape an organizational culture that is firmly aligned with our vision and mission and defined by our values — a culture that guides *all* that we do and *how* we do it.

PRIORITY AREAS

Work – An enabled organization equipped to meet its policing responsibilities



We will be responsible for enhancing investigative and policing excellence and augmenting decision-making.

PRIMARY AREAS OF STRATEGIC FOCUS:

1. Staffing and deployment
2. Investigations and frontline operations
3. Evidence-based decision making

KEY STRATEGIC CHANGE INITIATIVES:

1. Apply data-driven and member-informed deployment and modernized scheduling practices.
2. Deliver modernized scalable, adaptable and flexible investigative and service delivery options.
3. Implement effective, accountable and transparent public safety solutions and evaluate outcomes.

LONG-TERM OUTCOMES:

1. Resources are optimized and balanced alongside operational demand and employee well-being to meet public and stakeholder expectations.
2. The OPP is adequately equipped to manage the scope, volume and complexity of investigations and operations.
3. The best-available evidence is readily accessible to demonstrate transparency and enhance public and officer safety.

Expected Outcomes

We will remain focused on adapting to the current and future realities of policing by developing evidence-based and actionable solutions to prevent, respond to and solve crime. It is about sustaining our emphasis on effective operational outcomes for mission delivery. It prioritizes the newly developed OPP Service Delivery Model and scheduling modernization tool to better support our members and enhance our service delivery for our communities. This is also about accelerating the integration of technology and advancing technological solutions while continuing to explore alternative call management strategies and pioneer new approaches to ensure the safety and security of all persons and property in Ontario.

PRIORITY AREAS

Communities – An engaged organization positioned to co-create meaningful public safety solutions for Ontarians



We will be responsible for building and enriching trusted relationships and partnerships.

PRIMARY AREAS OF STRATEGIC FOCUS:

1. Community engagement
2. Victim-centred programs and services
3. Collaboration across justice, law enforcement, human and social sectors

KEY STRATEGIC CHANGE INITIATIVES:

1. Seek and amplify Indigenous and diverse voices and experiences to inform and design relevant policing programs and services.
2. Embed trauma-informed approaches.
3. Lead operational and strategic policing and community safety initiatives in accordance with the needs of the population and having regard for the diversity of the population.

LONG-TERM OUTCOMES:

1. Inclusive and equitable public safety solutions are co-created and delivered to meet the needs of communities.
2. Public trust and confidence and community satisfaction are reflective of our efforts and intended outcomes.
3. Cooperation exists for the inclusive response to a complex range of public safety and societal issues present across the policing landscape.

Expected Outcomes

We will remain focused on engaging with communities and seeking to understand their unique needs to further build and demonstrate cultural competence. This is about all members being involved in developing relationships as the catalyst for cooperative partnerships with a common vision for *Safe Communities... A Secure Ontario*. It recognizes the importance of our collective leadership role in advancing community partnerships that also include the social, health and justice sectors, and in leveraging collaborative response opportunities to fulfill our policing mandate. It is about meeting the needs of our communities and imparts the importance of respect for victims of crime and understanding of their needs. This priority aligns with the legislated principles by which policing services shall be provided throughout Ontario.

911

is for police,
fire, or medical
emergencies only.

Every time an accidental or hang-up 911 call is received, an OPP communicator must complete a follow up process, which may include dispatching police officers to ensure there is no emergency in progress. If you've dialed 911 in error, stay on the line and speak with the communicator. This will ensure emergency resources are allocated to actual emergent situations and not accidental 911 calls.

Speak with an officer in person

To arrange to meet an officer at a detachment, go to www.opp.ca to use the Local Detachment Finder and follow the prompts.

Provide an anonymous tip

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit www.crimestoppers.ca

Reach the OPP by phone

- Call 911 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133
(for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

.....

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- Lost/missing property
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- Mischief to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft from vehicle
- Theft
- Gas theft

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WWW.OPP.CA



ONTARIO PROVINCIAL POLICE

777 Memorial Avenue // Orillia, ON // 1-888-310-1122 // www.opp.ca



DUFFERIN DETACHMENT

2023-2025 ACTION PLAN

OUR VISION

Safe Communities... A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.



OUR VALUES

Serving with
PRIDE,
PROFESSIONALISM
& **HONOUR**

Interacting with
RESPECT,
COMPASSION
& **FAIRNESS**

Leading with
INTEGRITY,
HONESTY
& **COURAGE**

Always doing the right things for the right reasons

DUFFERIN Detachment Action Plan

Table of Contents

| | |
|---|-----------|
| Message from the Detachment Commander..... | 2 |
| Our Detachment..... | 3 |
| Our Detachment Area (map)..... | 4 |
| Action Plan Commitment Summary..... | 5 |
| Crime | 6 |
| Roadways, Waterways and Trails | 9 |
| Community Well-Being | 11 |

Message from the Detachment Commander

I am pleased to present the Dufferin Detachment 2023-2025 Action Plan. We have witnessed continued growth in the Dufferin Detachment over the past reporting period.

As a result of our focus on community, we have been successful in building new partnerships and relationships within our communities, as well as strengthening existing ones.

Members of Dufferin Detachment look forward to continuing to work with the many community groups, organizations, and local governments to serve you with pride, honour, and professionalism and aligning our priorities with priority areas of focus as identified in Dufferin's Community Safety and Well-Being Plan.

We are committed to our community partnerships and will continue to provide the same high level of service that is expected from the OPP. We strive for a level of service in line with our organizations core values, the same values that guide us in every decision that we make.

Our ongoing focus on investigate excellence, enforcement, crime prevention, victim's rights, traffic safety and mental health awareness will continue over the next few years with the introduction of new initiatives. I am confident that the results of these initiatives will benefit both the community and our members, including enhanced police visibility, outreach, and engagement.

The strength of Dufferin Detachment comes from its members, both uniform and civilian. We will continue to work with our members and the organization to ensure officer safety, appropriate staffing levels as well as the availability of training and development opportunities.

The dedication of our members, together with the support of our municipalities, will ensure our continued success in keeping our communities safe.

Inspector Michael Di Pasquale
Detachment Commander
OPP Dufferin Detachment



Our Detachment

The Dufferin Detachment provides policing services to the County of Dufferin. Included in this are eight different municipalities and seven separate Police Services Boards.

The total population of Dufferin County is 66,257 (Census Canada 2021) and the total area encompassed within the County is 1,486 square kilometres. It is largely a rural county with three urban settlement areas, namely Grand Valley, Orangeville and Shelburne. The Town of Orangeville, the County Seat, is situated on the southern border of the county and is the largest urban centre, with just over half the population. Although Orangeville dominates in terms of population, in area it is very small and geographically compact.

Agriculture is a strong part of the economy, including beef and dairy cattle, cash crops (e.g. potatoes) and mixed grains. Recreational activities such as skiing, fishing, hiking and equestrian activities also contribute to the local economy.

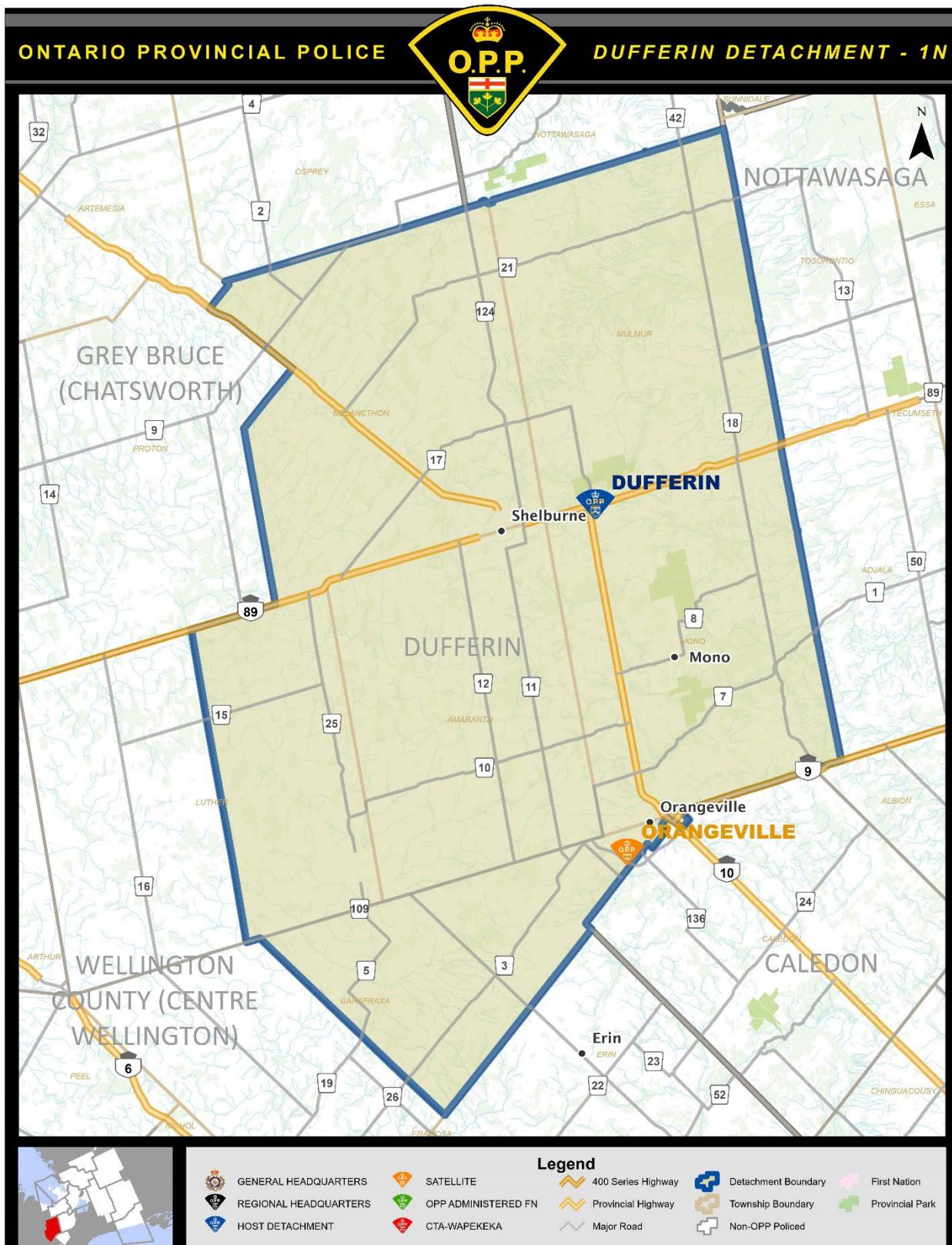
The Dufferin Detachment area population had an overall increase of 7.3 % from 2016 to 2021. This change in population varied among municipalities, with the Town of Shelburne experiencing a growth of 10.6%, Town of Mono experiencing a growth of 9.4% and East Garafraxa Township experiencing a population increase of 8.3%. Areas to the north and south of Dufferin also saw significant growth during this period.

Dufferin is situated between recreational areas to the north and the Greater Toronto Area to the south. As the population of surrounding areas has increased, so too has the traffic volume on Dufferin area roads. There continues to be an increase in motorcycles using Dufferin County roads as popular touring routes, as well as an increase in visitors to Dufferin County's many scenic trails and parks. This has resulted in increased traffic and noise levels within the County.

In recent years, the Dufferin Detachment area has also seen an increase in extreme weather. Gusting snow in winter climate has caused road closures for days and resulted in many motorists being stranded in Dufferin County. Tornadoes have also resulted in property damage and the closure of roads within the County. Local emergency services have worked together to ensure the safety of our citizens.

Traffic flows within Dufferin will continue to be impacted by construction projects and special events. The area has several residential construction projects set to occur throughout the next few years. These factors, combined with the annual rodeo, festivals, running and cycling events may also impact traffic within the detachment area.

Our Detachment Area (map)



Action Plan Commitment Summary

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through analysis and consultation, the following areas of focus were identified for the next three years. These are reflective of local issues; activities will be addressed, monitored and adjusted as needed.

| Crime | Roadways, Waterways and Trails | Community Well-Being |
|--|---|--|
| To address and prevent multi-jurisdictional violent crimes and crimes of opportunity including auto thefts and frauds. | To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions. | Enhance the Mobile Crisis Response Team (MCRT) and strengthen partnership with Headwaters Health Care Centre. |
| Address recidivism, repeat offenders with bail violations, and the number of wanted persons at large in our community. | | Engage and educate youth, in partnership with local school boards and other community organizations. Increased OPP attendance at community events and festivals through the Auxiliary unit. |
| Address intimate partner violence. | | Protect vulnerable members of the community who may wander from cognitive impairments such as Alzheimer's or Autism by implementing Project Lifesaver. |
| Reduce illicit drug activity. | | |

Crime

Description:

The following crime priorities have been identified for our 2023-2025 Action Plan: violent crimes against people; illicit drug trafficking and opioid overdoses; and opportunistic property crimes, such as vehicle thefts, break and enters, and frauds and scams. These priorities reflect what we have seen to be issues in our communities over the past year and in many cases are inter-related. These priorities are aligned with the Dufferin County Community Safety and Well-Being Plan. They relate to crime, community, focused patrols and domestic and family violence.

Our proximity to the Greater Toronto Area makes Dufferin a target for multi-jurisdictional crime sprees including robberies, drug trafficking, and 'grandparent scams'. As a result, we will leverage our existing resources, including our Community Street Crime Unit, Major Crime Unit and Regional Crime Analysts, and continue to seek partnerships with neighbouring OPP detachments and municipal police services to coordinate efforts in combatting crime.

To support Dufferin Detachment's commitment to responding to domestic violence, new processes will be established to ensure the immediate and longer-term needs of intimate partner violence victims are met while indicating to offenders that society does not tolerate violence.

A focused local approach to bail enforcement will be established so that violations by offenders are mitigated and repeat offenders do not put our member's and citizen's safety at risk.

Education and outreach will continue to play a large role in our crime prevention strategies. Social and traditional media have been instrumental in communicating with the public. Our auxiliary officers will assist with this engagement by facilitating fraud prevention presentations aimed at vulnerable populations.

As local needs change so too will our priorities. We will continuously review our crime priorities both locally and provincially. With a well-trained detachment, we will always provide investigative excellence and be in position to pivot to adjust to new or evolving needs.

| Commitment | Outcomes | Actions |
|--|--|---|
| To address and prevent multi-jurisdictional violent crimes and crimes of opportunity including auto thefts and frauds. | Reduce the number of crimes through prevention, proactive enforcement, and investigative excellence. | <p>Intelligence-led policing through the use of confidential informants, Crime Stoppers, OPP Crime Analyst reports and crime bulletins.</p> <p>Engage in community outreach and crime prevention education activities including crime prevention presentations to vulnerable communities, partnerships with local businesses and financial institutions with an emphasis on Grandparent scams.</p> <p>Create partnerships and networks with neighbouring OPP detachments, specialized units, and police services.</p> |

| | | |
|---|--|---|
| | | <p>Ensure the Major Crime Unit and Community Street Crime Unit members are developed and trained.</p> <p>Promote succession planning and recruitment in these units by providing crime investigation training to uniform officers and making available temporary learning assignments.</p> <p>Utilizing directed vehicle, bicycle and foot patrol will increase uniform officer visibility.</p> |
| Address recidivism, repeat offenders with bail violations, and the number of wanted persons at large in our community. | Establish a formal Offender Management Apprehension Program process within the detachment including identifying a dedicated officer to coordinate resources, disseminate information and intelligence and provide training and guidance to uniform officers. | <p>Ensure persons on release orders or bail within our community remain in compliance with their release conditions.</p> <p>Offenders wanted for criminal offences are consistently and safely located and arrested in a timely manner.</p> |
| Address intimate partner violence. | <p>Offences related to intimate partner violence are investigated thoroughly and reviewed regularly.</p> <p>Offenders are arrested and charged appropriately.</p> <p>Immediate and long-term needs of victims of intimate partner violence are met.</p> | <p>Establish a formal Intimate Partner Violence review process to review all occurrences related to intimate partner violence. The review process will ensure criminal offences have been identified if appropriate, relevant referrals to local support agencies have been made and ongoing communication with victims and witnesses is maintained throughout the court process.</p> <p>Collaborate with community agencies such as the Victim Witness Assistance Program, Sexual Assault Advisory Committee, Dufferin Victim's Services, Dufferin Caledon Family Services, local shelters, and youth services through participation on committees, assigning liaisons and streamlining communication to provide outreach and resources.</p> |
| Reduce illicit drug activity. | Reduction in the number of illicit opioid overdoses. | Continued proactive enforcement by the detachment's Community Street Crime Unit (CSCU) in partnership with other specialized police units. |

| | | |
|--|--|--|
| | <p>Overall reduction in related crimes including property crimes, assaults, and robberies.</p> | <p>Train frontline officers in the recruitment and management of confidential informants.</p> <p>Delivery of the Safeguard Ontario Program presentation to victims of break and enters, providing tips to protect property, Lock it or Lose it campaigns and share information to help prevent theft from vehicle occurrences.</p> |
|--|--|--|

Roadways, Waterways and Trails

Description:

Traffic safety will continue to be a priority for Dufferin Detachment in 2023-2025. The County of Dufferin is a popular destination in all seasons. Additionally, Dufferin County is situated between the Greater Toronto Area and many destinations throughout southern Ontario.

Increasing the apprehension and prosecution of violators who engage in 'Big Four' driving behaviours will lead to safer communities. The 'Big Four' are: aggressive driving/speeding, lack of seatbelt use, distracted driving and impaired driving. Dufferin Detachment will continue to be a leader in the province with participation in targeted campaigns and initiatives. In addition to Mobility Safety ranking as a priority concern in the Community Safety and Violence Prevention area of focus, our statistics for number of impaired driving offences directly informs the measures in the Substance Use and Addiction priority area of focus in the Dufferin Community Safety and Well-Being Plan.

Increased safety in the community is also achieved when motor vehicle collisions are reduced. Analysis and targeted enforcement have resulted in a reduction in the number of motor vehicle collisions in the past and is expected to have the same result going forward.

Partnerships will lead to collaboration and cooperation to resolve situations that may result in unsafe driving behaviours such as speeding, disobeying signs and aggressive driving.

Our roadways are commonly traveled on by large commercial vehicles. Dufferin Detachment will continue to conduct commercial motor vehicle inspections and enforcement.

Finally, several of our officers are trained to conduct patrols on our many off-road trails using ATVs and snow machines. Rider safety on these trails is no less important than on our roadways. Regular patrols will be scheduled to ensure that off-road rules are enforced, and operators are safe.

| Commitment | Outcomes | Actions |
|--|---|---|
| To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions. | Increased safety in the community by reducing the number of 'Big Four' driving behaviours, leading to safer roadways, waterways and trails. | <p>Consistent analysis of traffic patterns, complaints and collisions to ensure officers are deployed in the right place, at the right time, with the right tools to have an impact on dangerous driving behaviours.</p> <p>Engagement with the public through proactive safety enforcement and educational activities including social media messaging, community bicycle rallies and RIDE programs on our trails and roadways.</p> <p>Partner with the Central Region Traffic Team to conduct commercial motor vehicle inspections and enforcement.</p> |

| | | |
|--|--|--|
| | | <p>Ensure officers are trained in the areas of drug and alcohol detection and enforcement, the use of speed measuring devices, and the inspections of commercial motor vehicles including the use of equipment such as portable weigh scales.</p> <p>Partner with community leaders to appropriately identify non-policing resolutions to traffic concerns including proper signalization, signage and speed limits.</p> |
|--|--|--|

Community Well-Being

Description:

Mental Health and Well-Being is a priority area of focus in the Dufferin Community Safety and Well-Being Plan; our commitments in this area directly contribute to the desired outcomes of the OPP Dufferin Detachment.

Community involvement, outreach and partnerships are critical in both understanding and meeting the policing needs of the community. As Dufferin Detachment, and the area it services grows, so too does the need for strong and effective programs and services that promote safe and secure communities and as a result, a better feeling of community well-being.

In the previous reporting period, Dufferin OPP formalized the Mobile Crisis Response Team (MCRT) partnership with Headwaters Health Care Centre, our community's local hospital. During this period, the program will be enhanced with additional trained uniform officers to support the mental health nurses with engaging those experiencing mental health and addiction-related crisis.

Dufferin detachment is committed to working with our local schools and community partners to engage our youth and provide information on topics that affect them including drug and alcohol abuse, consent and sexual assault prevention, driver safety and internet safety.

Our detachment's auxiliary members will continue to be present at the many community events hosted by the OPP's Dufferin Detachment as well as our partners throughout the year. Additionally, they will continue to provide information and presentations to vulnerable communities about fraud prevention.

| Commitment | Outcomes | Actions |
|--|--|---|
| Enhance the Mobile Crisis Response Team (MCRT) and strengthen partnership with Headwaters Health Care Centre. | <p>Reduce repeat contacts between police and persons in mental health crisis and/or those with substance abuse disorder.</p> <p>Improved outcomes for individuals in crisis.</p> | Ensure adequate staffing of MCRT by training additional uniform general patrol officers on each platoon to ensure coverage. |
| Engage and educate youth, in partnership with local school boards and other community organizations. Increased OPP attendance at community events and festivals through the Auxiliary unit. | <p>Increased awareness of the dangers of dangerous, illegal, and illicit substance use and abuse.</p> <p>Increased awareness of issues related to sexual violence and consent.</p> <p>Reduced instances of online victimization including internet luring, cyber-bullying, and harassment.</p> <p>Reduce risk to staff and students in the event of a real lockdown.</p> | <p>Conduct presentations jointly with school board subject specialist and other organizations such as the Sexual Assault Advisory Committee.</p> <p>Utilize both traditional and social media to communicate important messaging to targeted audience such as youth, marginalized groups and parents.</p> <p>Participate in mandatory school lockdown drills and provide feedback to reduce risk during active threats.</p> |

| | | |
|--|---|--|
| | <p>Strengthen relationships with school administration staff members.</p> <p>Improved relationships with school staff and students.</p> <p>Positive interactions with a focus on safety.</p> <p>Increased visibility at community events.</p> <p>Form new partnerships and strengthen relationships with existing partners.</p> | <p>Attend school Bike Rodeo events to deliver safety presentations and liaise with students.</p> <p>Attend multiple community events, and festivals.</p> <p>Auxiliary members conduct presentations on topics such as break and enter prevention, theft prevention and a major focus on fraud prevention.</p> |
| <p>Protect vulnerable members of the community who may wander from cognitive impairments such as Alzheimer's or Autism by implementing Project Lifesaver.</p> | <p>Project Lifesaver is scheduled to launch in September 2023.</p> | <p>Secure Meals on Wheels to be the administrator for Project Lifesaver.</p> <p>Obtain funding from Orangeville Lion's Club to purchase necessary equipment.</p> <p>Train members to become training officers as well as operators.</p> <p>Develop a marketing plan including information sessions, media releases, social media messaging and videos.</p> <p>Utilize media partners to assist with messaging on local radio stations and newscasts.</p> |



2023-2025

DUFFERIN DETACHMENT ACTION PLAN

PROGRAMS & SERVICES

| | | |
|--|---|--|
| Alcohol and Gaming Enforcement | Drug Evaluation and Classification | Provincial Operations Centre |
| Asset Forfeiture | DNA Coordination | Public Order |
| Auxiliary Policing/Chaplaincy | Emergency Management | Remotely Piloted Aircraft Systems |
| Aviation/Flight Operations | Emergency Response | Repeat Offender Parole Enforcement |
| Biker Enforcement | Explosives Disposal | RIDE (Reduce Impaired Driving Everywhere) |
| Blood Stain Analysis | Federal Firearms Program Delivery | Search and Rescue |
| Breath Analysis/Drug Recognition | Federal and Provincial Road Safety Countermeasures | Security Assessments and Enquiries |
| Canine Search, Rescue, Tracking and Detection | Forensic and Identification Services | Surveillance - Electronic and Physical |
| Chemical, Biological, Radiological, Nuclear and Explosive Response | Fraud, Corruption, Economic/ Financial Crime Investigation | Tactical and Emergency Medical |
| Child Exploitation Investigation | Hate Crimes/Extremism Investigation | Tactics and Rescue |
| Civil Litigation File Coordination | Illegal Gaming Investigation | Technological Crime/ Digital Evidence Forensics and Analysis |
| Civilian Data Entry | Incident Command | Threat Assessment |
| Collision Reconstruction and Investigation | Indigenous Policing | Traffic Safety |
| Commercial Vehicles and Dangerous Goods | Information Technology | Training |
| Communications | Intelligence | Underwater Search and Recovery |
| Community Policing | Justice Officials and Dignitary Protection Services | United Nations Policing Missions |
| Community Street Crime Units | Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol | Urban Search and Rescue United Nations Policing Missions |
| Complaint Investigation | Media Relations | Video Forensics |
| Computer-Aided Dispatch | Missing Persons and Unidentified Bodies | Violent Crime Linkage Analysis |
| Contraband Tobacco | Offender Transportation | Victim Assistance, Support and Response |
| Court Case Management | Ontario Sex Offender Registry | Weapons Enforcement |
| Crime Analysis | Organized Crime Enforcement | Witness Protection |
| Crime Gun Analysis | Physical Security Services | |
| Crime Prevention and Community Safety | Polygraph | |
| Crime Stoppers | Provincial Anti-Terrorism | |
| Criminal Investigation Services and Major Case Management | Provincial Cybercrime Strategy | |
| Crisis Negotiation | Provincial Human Trafficking Strategy | |
| Drug Enforcement | | |

The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.

CONTACT THE OPP

REACH THE OPP BY PHONE

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9-1-1 is for police, fire, or medical emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

#KnowWhenToCall

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

ACTION PLAN

2023-2025

DUFFERIN DETACHMENT

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Mono, ON
L9V 1H9

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